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## ARTICLES

Hideo TAKAHASHI: New Service Product Development and Life Cycle of Service Product

Tsuneki MUKAHI: An Effect of Psychological 'Ibasho' at Workplace

on Knowledge Donating and Knowledge Collecting Behavior

Masaki SARUTA: Toyota system and work-related injury, Death from Overwork,

and Suicide from Overwork; employment, livelihood, health and life

Muneyuki YURI: Detachment between the Founding Act of Credit Unions and the Ideals

of Credit Unions in Post-War Japan: discrepancies between co-operative ideals and the reality of credit unions laboring for providing credits for small businesses, and consequential deferment of the inquiry

of collective ideals of credit unions

## **LECTURE**

Hirofumi MIYATA: Gentle Feelings Create the Future
— "Heartfelt Management" Having Faith in People —

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